

Office use only: Booking reference No:

|                                |            |                                                                                |
|--------------------------------|------------|--------------------------------------------------------------------------------|
| <b>Trip Name:</b>              | Tour Date: | Single Supplementary: Yes <input type="checkbox"/> No <input type="checkbox"/> |
| <b>Extended Trip (If any):</b> | Tour Date: | Single Supplementary: Yes <input type="checkbox"/> No <input type="checkbox"/> |

### PASSENGER 1 (All the details must be shown as of your passport!)

|                 |                                                            |                |                      |
|-----------------|------------------------------------------------------------|----------------|----------------------|
| Title:          | Surname:                                                   | First Name(s): | Date of Birth:       |
| Passport No:    | Date of Issue:                                             | Expiry Date:   | Place of Issue:      |
| Place of Birth: | Sex: M <input type="checkbox"/> F <input type="checkbox"/> | Occupation:    | Dietary Requirments: |
| Address:        |                                                            | City:          | State:               |
|                 |                                                            | Country:       |                      |
| Telephone Home: | Mobile:                                                    | Email Address: |                      |

### PASSENGER 2 (All the details must be shown as of your passport!)

|                 |                                                            |                |                      |
|-----------------|------------------------------------------------------------|----------------|----------------------|
| Title:          | Surname:                                                   | First Name(s): | Date of Birth:       |
| Passport No:    | Date of Issue:                                             | Expiry Date:   | Place of Issue:      |
| Place of Birth: | Sex: M <input type="checkbox"/> F <input type="checkbox"/> | Occupation:    | Dietary Requirments: |
| Address:        |                                                            | City:          | State:               |
|                 |                                                            | Country:       |                      |
| Telephone Home: | Mobile:                                                    | Email Address: |                      |

### PASSENGER 3 (All the details must be shown as of your passport!)

|                 |                                                            |                |                      |
|-----------------|------------------------------------------------------------|----------------|----------------------|
| Title:          | Surname:                                                   | First Name(s): | Date of Birth:       |
| Passport No:    | Date of Issue:                                             | Expiry Date:   | Place of Issue:      |
| Place of Birth: | Sex: M <input type="checkbox"/> F <input type="checkbox"/> | Occupation:    | Dietary Requirments: |
| Address:        |                                                            | City:          | State:               |
|                 |                                                            | Country:       |                      |
| Telephone Home: | Mobile:                                                    | Email Address: |                      |

### PASSENGER 4 (All the details must be shown as of your passport!)

|                 |                                                            |                |                      |
|-----------------|------------------------------------------------------------|----------------|----------------------|
| Title:          | Surname:                                                   | First Name(s): | Date of Birth:       |
| Passport No:    | Date of Issue:                                             | Expiry Date:   | Place of Issue:      |
| Place of Birth: | Sex: M <input type="checkbox"/> F <input type="checkbox"/> | Occupation:    | Dietary Requirments: |
| Address:        |                                                            | City:          | State:               |
|                 |                                                            | Country:       |                      |
| Telephone Home: | Mobile:                                                    | Email Address: |                      |

**PASSENGER 5 (All the details must be shown as of your passport!)**

|                 |                                                            |                |                       |
|-----------------|------------------------------------------------------------|----------------|-----------------------|
| Title:          | Surname:                                                   | First Name(s): | Date of Birth:        |
| Passport No:    | Date of Issue:                                             | Expiry Date:   | Place of Issue:       |
| Place of Birth: | Sex: M <input type="checkbox"/> F <input type="checkbox"/> | Occupation:    | Dietary Requirements: |
| Address:        |                                                            | City:          | State:                |
|                 |                                                            | Country:       |                       |
| Telephone Home: | Mobile:                                                    | Email Address: |                       |

**PASSENGER 6 (All the details must be shown as of your passport!)**

|                 |                                                            |                |                       |
|-----------------|------------------------------------------------------------|----------------|-----------------------|
| Title:          | Surname:                                                   | First Name(s): | Date of Birth:        |
| Passport No:    | Date of Issue:                                             | Expiry Date:   | Place of Issue:       |
| Place of Birth: | Sex: M <input type="checkbox"/> F <input type="checkbox"/> | Occupation:    | Dietary Requirements: |
| Address:        |                                                            | City:          | State:                |
|                 |                                                            | Country:       |                       |
| Telephone Home: | Mobile:                                                    | Email Address: |                       |

**PASSENGER 7 (All the details must be shown as of your passport!)**

|                 |                                                            |                |                       |
|-----------------|------------------------------------------------------------|----------------|-----------------------|
| Title:          | Surname:                                                   | First Name(s): | Date of Birth:        |
| Passport No:    | Date of Issue:                                             | Expiry Date:   | Place of Issue:       |
| Place of Birth: | Sex: M <input type="checkbox"/> F <input type="checkbox"/> | Occupation:    | Dietary Requirements: |
| Address:        |                                                            | City:          | State:                |
|                 |                                                            | Country:       |                       |
| Telephone Home: | Mobile:                                                    | Email Address: |                       |

**Flight Details**

|                         |          |            |         |                         |
|-------------------------|----------|------------|---------|-------------------------|
| Arrival Flight Details: | Airline: | Flight No: | From:   | Date & Time of Arrival: |
| Return Flight Details:  | Airline: | Flight No: | From:   | Date & Time of Arrival: |
| Emergency Contact:      | Name:    | Telephone: | Mobile: |                         |
| Address:                |          |            |         |                         |

# Booking Terms & Conditions



*These Booking Terms and Conditions contain important information. We want you read them carefully and understand them. The Booking Terms and Conditions constitutes a legally binding contract between Hike Himalaya Adventure and you for the services provided by Hike Himalaya Adventure and set out the basis of your legal relationship with Hike Himalaya Adventure.*

**RESPECT THE HIMALAYA, HER PEOPLE AND HER CULTURE AND DON'T BE AN IDIOT**  
You agree to come to the Himalaya to have FUN, experience LIFE and leave a better person!

We know you are not disrespectful, but just so everyone is clear, you agree at all times to respect local customs and rules, both written and unwritten. In practical terms this means, no: littering, public urination, offensive language (swearing in any language), disrespectful negotiating and/or bargaining, spitting, sexual misconduct, exposure of your body and wearing of revealing clothing. In short, don't be an idiot. If you do not obey the above (determined by HHA ) you allow HHA a unilateral decision to cease any trip you are on, or plan to take. You agree HHA is not liable for costs you may incur.

**DELAYS, COSTS, DEPOSITS/BALANCE, REFUNDS/CANCELLATIONS and DISPUTES**  
Delays - You're not responsible for the action(s) of others, neither is HHA. Therefore, you agree not to hold HHA liable should any delays occur because of other people/entity action or inaction. Simple.

As an example this could include: Nepal entry, government shut downs, military action, airline problems, weather, third party providers etc.

Cost - Sometimes extra costs arise. This is the nature of the world. We aim to quote you an all-inclusive package. However, if unforeseen costs do pop up you agree to be liable for, and pay, these additional costs incurred. This is regardless of whether you have paid a partial or full trip price.

Deposits/Balance - you agree to pay a 30% holding deposit for your Nepalese trip and a 50% holding deposit for your Bhutan/Tibet trip. All deposits are per person per trip.

To pay the remaining Balance for your trip, the following applies:

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- The remaining balance for all Nepal Trips can be cleared upon your arrival.
- The remaining balance for Bhutan, Tibet and all multi-country trips needs to be cleared 35 days prior to your departure date  
HHA reserves the right to cancel your trip if the full amount is not paid on time  
Where possible we will accept your last minute booking 10 days prior to your departure date for all the trips and in this case full payment is required (this is subject to HHA management discretion).

Should you wish to cancel your trip (sad face!), you agree to forgo any deposited amount. That's only fair really since we have done a lot of work organizing your trip. You also agree to pay any out of pocket expenses that we may have incurred. Again, that's just fair and reasonable.

Refunds/Cancellations - whilst any amounts transferred to HHA are refundable only at the sole discretion of HHA management, we use the following non-binding criteria as a general guide:  
Deposits: are refundable only at the sole discretion of HHA management.

**Cancellations:**  
Cancellation notice is required, minimum of 20 days (30 days for Tibet and Bhutan trips) prior to trip departure and must be made in written form, such notice commences from the day your cancellation note is received. Cancellation shall be valid with approval from the company after receiving documentation. Your trip shall then be deemed as cancelled and the cancellation charge of 30% (60% for Tibet and Bhutan trips) of the trip amount would be deducted from the advance paid.

There will be no refund if you provide less than 20 days (30 days for Tibet trips) notice, before your trip departure and if any person leaves a trip for any reason whatsoever, either voluntarily, involuntarily or if you commit any unlawful act after the trip has commenced. We will make no refunds for any meals, accommodation or services not used.

No refunds are available should you not proceed with your Bhutan trip. This is due to the Bhutanese Government having strict tourism policies.

Should you require other changes to your original tour, the person that booked the tour must submit a written document with changes required. While every effort will be made, changes cannot be guaranteed.

If you are prevented from travelling on the tour by genuine circumstances, for example (without restriction) because of death, injury or serious illness of the passenger, close relative or friend, redundancy or jury service, you may postpone or transfer your booking to another person, provided they meet all the requirements relating to that tour. You must provide proof of why you are unable to travel at the time you change your booking. A fee of USD\$100 per person is required if you postpone or transfer this trip no less than two weeks prior to trip departure. There will be no options available 14 days (30 days for Tibet trips) before trip departure.

Disputes - We are really nice people, but should you still wish to have a dispute with us you agree that it will be settled under Nepalese/Australian law.

Pricing - HHA's trips are based on twin share accommodation. This means a single room supplement charge will apply if you do not have someone to share accommodation with.

## ITINERARY and CHANGES

Sometimes crazy stuff happens, this can be exciting at times but other times it may not be so good. To avoid any bad stuff happening we may make changes to your itinerary, accommodation, schedule, departure/arrival dates and locations, modes of transport etc. You permit HHA to make any changes we deem reasonable. These changes may occur prior to, or after, departure for your trip. You agree that this is only reasonable and will not hold HHA liable for these changes and the potential for missed opportunities the changes may create. Additionally, you agree to be liable for any additional costs or charges, should any arise because of the change(s).

## OUR PARTNERS and THEIR RESPONSIBILITY and LIABILITIES

We may use third party providers to assist and/or carry out your adventure. As mentioned above under 'Delays', you not responsible for the actions of others and neither are we. Since you are reasonable, you will understand that we are not responsible for any mistakes that our third party providers may make. They made the mistake and not us. Therefore, should you be annoyed, will assist you in directing that annoyance to them and not us. That means you accept that we are not responsible for their mistakes and will not hold us liable, period. Sensible enough, right.

These mistakes could occur in relation, but not limited, to: accommodation, flights, insurance, food, gear, cars/transport, products and souvenirs purchased, representations about weather/water etc.

## INSURANCE

Let's be serious, you are embarking on a potentially dangerous activity. Get insurance! We require you to have it. If you do not have insurance, you allow us to cancel your trip and recover from you any costs we have incurred. You also agree that your insurance will include evacuation and medical expenses.

## FITNESS and HEALTH

As with insurance, you are engaging in activities that may have serious negative health outcomes. Be sure to be fit, if you are not then be sure to let us know. You agree to be fit, healthy and skilled enough for your trip and not make any false representations in this regard. This means it is your responsibility to tell us about any pre-existing medical condition/disability.

## GEAR

We will provide you with some gear (e.g. bag, sleep bag, down Jacket), which is to be returned after your trip. You agree a fair rule is 'if you break it you bought it'. If you treat the gear as your own there will be no problems.

## PASSPORT and VISA

Passport - You must have a valid passport with at least 6 months validity from your return date.

## Visa -

Bhutan: you need to send your passport details to HHA for visa applications at least 45 days prior to your departure date.

Tibet: you need to send your passport details to HHA for visa applications at least 30 days prior to your departure date.

Nepal: it is your responsibility to have a valid Nepalese visa with sufficient duration to cover your trip.

## PRIVACY

This heading is pretty straightforward; we don't share your information for any other purpose than to organize your trip or to meet legal requirements.

## CHILDREN

?A legal guardian must accompany all persons under the age of sixteen.

## PUBLICITY

?You agree that HHA may use images and/or quotes of you taken during your trip without recourse to you and without compensation to you, for publicity and promotion purposes only ?through whatever medium it chooses.

I accept all above terms and conditions

Name \_\_\_\_\_

Signature \_\_\_\_\_